

## Corridor's End-to-End Revenue Cycle Services



# Hospice Revenue Cycle - Typical Workflow



## Intake, Eligibility and Authorization

- Benefits & eligibility
- (Who, how, what, when)
- F2F

## Coding Service Delivery

- OASIS
- 1st billable visit
- Plan of care
- Consulting where needed

## Pre-Bill Audit, Claims Tracking & Collecting

- OASIS transmitted + accepted
- Signed F2F
- Documentation & orders reconciled
- Authorization
- Episode ended
- Submit claim
- Monitor acceptance
- Monitor through systems - eSolutions
- Make corrections
- Re-submit claims

## Documentation & Orders

- Clinical doc.
- 485
- Verbal orders

## Audit

- Keep \$\$\$

## Reporting

- Aging/AR
- KPI's

## Payment Posting & Reconciling

- Post payment
- Research any discrepancies

